



**PeL** Services Limited  
Sound Fire Security & Communications

## Systems for Care Homes...



**PEL Services is your single source for all your building systems. We design, supply, install and support integrated packages tailored to your needs. Running a care home is demanding so trust PEL Services to make it easier:**

- ✓ **Reduced cost through economy of scale**
- ✓ **Dedicated Project Management**
- ✓ **Simplified administration**
- ✓ **Continuing support through nationwide network of engineers**





## Systems for Care Homes...



### Care Homes currently served by PEL...

Albuhera Close	Fuller Court	Paines Brook Court
Alice Burrows Home	Gordon Roughley Court	Pakefield
Arthur Clark Home	Grange Road	Palmer Close
Banks Court	Greenrod Place	Pantiles House
Beaconsfield Office	Handley Court	Park Street
Belsize Court	Harry Scott Court	Peacock Close
Bishopsfield	Hatfield Lodge	Prail Court
Blackett Ord Court	Hayden Court	Prince Michael Of Kent Court
Bob Carter Court	Heseltine Court	Richard Sharples Court
Carne Rasch/Francis/Drake	Hildesley Court	Robert Smith Court
Cedar Court	Hollybush Nursing Home	Ronald Buckingham RUKBA
Chalmers Court	Holm Court	Scott Evans Court
Charles Miller Court	Howard Court (Flitwick)	Shearman Court
Churchill Lodge	Howard Vyse Court	Skeels Court
Cinnamon Court	Howson Terrace	SpringView
Court Regis Nursing Home	Huntingdon Office	St. Elizabeth Court
Creasy Court	Jackson Court	Stoke Ferry
Cromwell Lodge	Jephson Homes	Stoneleigh Court
Cunningham Court	John Anderson Court	Stradbroke Court
David Coffey Court	Johnson Court	Swain Court
De Ramsey Court	Jubilee Lodge	Swan Lane
Denis Wilson Court	Kelvedon Lodge	Temple Court
Dennis Sneezum Court	Kenneth Chambers Court	Terence Airey Court
Dunston Drive	Legge-Bourke Court	The Drive
Earl Spencer Court	Longcroft	Thompson Court
Edmund Bacon Court	Lord Walsingham Court	Tor House
Edward Arnold Court	Mays Court	Tyrrell Court
Edward Hughes Home	McGovern Court	Valentine Barker Court
Edward Jobson Court	McNish Court	Victoria Scott Court
Edward Pinner Court	Mere View Court	Vinnicombe Court
Edwin Vincent Court	Merefield View	Wilding Court
Fosters	Newbeech House	Willow Crescent
Frank Howe Court	Oakhouse	Wycombe Almshouses
Frederick Smith Court		
Freestone Court		

### PEL serves the following Care Organisations...

- A2 Housing
- Amicus Horizon
- Berkshire shared services
- Birnbeck Housing
- Harrow Borough Council
- Housing 21
- Oxford City Council
- Reading Borough Council
- Royal Borough of Windsor & Maidenhead
- Slough Borough Council
- Wokingham District Council

### PEL also serves the following NHS Trusts...

- Berkshire Shared Services
- Broomfield Hospital
- Dellwood Hospital
- Hartlepool Hospital
- Macmillan House
- Savernake Hospital
- Scarborough Hospital
- St. Marks Hospital
- Upton Hospital
- Wokingham Hospital

### Current Care Home installation projects...

- |  |   |
|--|---|
| • A2 Housing - <i>Staines</i>              | CCTV System   |
| • Arthur Clark - <i>Reading</i>            | Wireless Nurse Call system                                |
| • Bob Carter Court - <i>Norwich</i>        | Fire Alarm system   |
| • Cedar Court - <i>Grove Park London</i>   | Emergency Lighting  |
| • Cinnamon Court - <i>Deptford</i>         | Fire Alarm & Emergency Lighting system                    |
| • Jubilee Lodge - <i>South Woodford</i>    | Warden Call linked Fire Alarm System                      |
| • McGovern Court - <i>Stevenage</i>        | Emergency lighting  |
| • McMillan House - <i>Wokingham</i>        | Fire Alarm System   |
| • Scott Evans Court - <i>Milton Keynes</i> | Vibrating Pillows   |
| • Tanfield - <i>Reading</i>                | Addressable Fire Alarm system                             |
| • Tanfield - <i>Reading</i>                | Wireless Nurse Call system & PC attendance logging system |
| • Temple Court - <i>Potters Bar</i>        | Magnetic Door Retainers                                   |

# PEL wins Housing 21 Maintenance Contract



As one of the UK's foremost providers of commercial fire, security and communication systems, PEL Services Ltd. has been awarded the fire detection and emergency lighting maintenance contract for Housing 21's Central East region.

Housing 21 owns or manages over 15,000 sheltered and extra care residential flats for older people and is one of the largest providers of home care services in the country including generic, specialist and culturally appropriate services. Housing 21 continues to modernise and improve facilities by consistently delivering substantial programmes of new development and renovation.

As part of that commitment to tenants, Housing 21 operates wide ranging maintenance programmes, of which fire detection and emergency lighting is key.

PEL Services was awarded a fully comprehensive three years plus one maintenance contract to cover all Housing 21's properties in the Central East region. In addition to the statutory routine maintenance programme, PEL engineers attend to fault calls 24/7.

The only company to be awarded a fire detection and emergency lighting maintenance contract that Housing 21 hasn't previously employed, PEL Services was delighted with the outcome. Housing 21 awarded the contract to PEL following evaluation based upon the perceived quality of service, customer support and value for money and states they pleased to have established this working partnership.

PEL Services operates nationally throughout the UK and EIRE, supporting markets as diverse as local authorities, public utilities, finance, healthcare and retail.

For sales information please contact PEL Services Ltd on 020 8839 2100 or go to [www.pelmaintenance.co.uk](http://www.pelmaintenance.co.uk) or the group web site [www.pel.co.uk](http://www.pel.co.uk)

## **Well known PEL customers include...**

### **National Retail Groups**

- Abercrombie & Fitch
- B&Q
- Debenhams
- Early Learning Centres
- Hollisters
- John Lewis
- Marks & Spencer
- Mothercare & Childrensworld
- Tesco
- W H Smith
- Zara

### **Facilities Management Customers**

- Atkins Global
- Cambridge Maintenance
- Carillion
- Emcor
- Faithful & Gould
- Herbert Retail
- Interserve FM
- Kier Group

## **Commercial & Industrial**

- Access Storage
- Barclays
- BBC
- Commonwealth Games Stadium
- Deutsche bank
- Docklands Light Railway
- IBM
- International Bank of Japan
- MAFF York
- Nissan
- Nomura
- Rolls Royce
- Royal Sun Alliance
- Mitie Maintenance
- Norland Managed Services
- Planned Maintenance
- Premier Services
- RTL
- Service Line
- SGP Property Services
- Total Store Management



## Systems for Care Homes...

		Reception	Circulation Routes	Day / TV Room	Restaurant	Kitchen	Residents Rooms	Laundry	Medical Room	Staff Areas & Administration	Bathrooms	External Areas
Fire & Security	Fire Detection & Alarm	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
	Voice Alarm	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
	Extinguishing / Suppression					✓	✓	✓				
	Disabled Refuge Call		✓									
	Access Control	✓	✓			✓	✓	✓	✓	✓		✓
	CCTV	✓	✓									✓
	Intruder Alarm	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	Panic Attack Alarm	✓										
Sound & Communications	Public Address	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
	Hard of Hearing Loop Systems	✓		✓					✓			
	Assistance / Nurse Call	✓	✓	✓	✓		✓		✓		✓	
Music & Media	Pro Audio			✓								
	Multi-Access TV / Radio			✓			✓					
	Background Music	✓		✓	✓				✓			
	Digital Signage	✓		✓	✓							
Maintenance & Service	Routine Service & Maintenance agreements	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	Emergency Call-Out 24/7	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	Telephone Support	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
	Fire Risk Assessment (RRO)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

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